



CANCELLATION & REFUND POLICY

June-2010

A valid credit card is required to guarantee your reservation. You can choose to enter your credit card details on a secure server or you can send them to us by fax.

Credit cards will only be debited if one or more of the following conditions occur.

- Should the Resort receive cancellation within 30 days before guest's arrival - No cancellation fee.
- Should the Resort receive cancellation within 20 days before guest's arrival. Cancellation fee is 30% of total room night booked.
- Should the Resort receive cancellation within 10 days before guest's arrival. Cancellation fee is 50% of total room night booked.
- Should the Resort receive cancellation within 3 days before guest's arrival (or no-show). Cancellation fee is 100% of total room night booked.
- No charge if cancellation resulted from unavoidable situation such as accident, natural calamities and warfare with official writing notice from the Company sent to the Resort.

The refund will be issued directly to the card you paid with at the time of booking. We will process your refund immediately but it may take your bank up to 30 days to process and for it to show on your statement.



S u n S e a R e s o r t a n d S p a

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